2020 ANNUAL DRINKING WATER QUALITY REPORT

PWSID #: 7360058 -- NAME: CITY OF LANCASTER, PA

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, ó hable con alguien que lo entienda. (This report contains important information about your drinking water. Have someone translate it for you, or speak with someone who understands it).

WATER SYSTEM INFORMATION:

This report shows our water quality and what it means. We want you to be informed about your water supply. If you have any questions about this report or concerning your water utility, please contact the water quality lab at (717) 291-4818.

SOURCES OF WATER:

Our sources of water are the Conestoga River and the Susquehanna River located in Lancaster County. A Source Water Assessment was completed in 2012 by the PA Department of Environmental Protection (PA DEP). The Assessment found our sources are potentially susceptible to agricultural activity, accidental spills along roads and urban runoff. Overall, our sources have a low risk of significant contamination. The assessment is available at: http://www.elibrary.dep.state.pa.us/dsweb/Get/Document-59455/RS7360058001%20City%20of%20Lancaster%20BofW.pdf. Complete reports were distributed to municipalities, water supplier, local planning agencies and PA DEP offices. Copies of the complete report are available at the DEP Regional Office, Records Management Unit at 484-250-5910.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as individuals with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers.EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the *Safe Drinking Water Hotline* (800-426-4791).

MONITORING YOUR WATER:

We routinely monitor for contaminants in your drinking water according to federal and state laws. The following tables show the results of our monitoring for the period of January 1 to December 31, 2020. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data is from prior years, in accordance with the Safe Drinking Water Act. The date has been noted on the sampling results table.

DEFINITIONS:

Action Level (AL) - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) - The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) - The level of a drinking water disinfectant below which there is no known or expected risk to health.

Minimum Residual Disinfectant Level (MinRDL) - The minimum level of residual disinfectant required at the entry point to the distribution system.

Treatment Technique (TT) - A required process intended to reduce the level of a contaminant in drinking water

ppb = parts per billion, or micrograms per liter

pCi/L = picocuries per liter, measure of radiation

ppq = parts per quadrillion or picograms per liter

mrem/year = millirems per year

ppm = parts per million or milligrams per liter

ppt = parts per trillion or nanograms per li

DETECTED SAMPLE RESULTS: SUSQUEHANNA PLANT; ENTRY POINT 101

Chemical Conta	Chemical Contaminants										
Contaminant	MCL in CCR Units	MCLG	Level Detected	Range of Detections	Units	Sample Date	Violation Y/N	Sources of Contamination			
Fluoride	2*	2	0.61		ppm	2020	N	Water additive that promotes strong teeth.			
Barium	2	2	0.027		ppm	2020	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits			

^{*} EPA's MCL for fluoride is 4 ppm. However, Pennsylvania has set a lower MCL to better protect human health.

Turbidity											
Contaminant	MCL	MCLG	Level Detected	Sample Date	Violation Y/N	Source of Contamination					
Turbidity	TT=1 NTU for a single measurement	0	0.03 NTU	07/09/20	N	Soil runoff.					
	TT= at least 95% of monthly samples≤0.15 NTU		≤0.15 NTU 100% of the time	Jan - Dec 2020	Z						

Total Organic Carbon (TOC)									
Contaminant	Range of percent Removal Required	Range of percent removal achieved	Number of quarters out of compliance	Violation Y/N	Sources of Contamination				
TOC	0% - 35%	24%-60%	0	N	Naturally present in environment.				

Entry Point Disinfect	Entry Point Disinfectant Residual: Susquehanna and Conestoga Treatment Plants									
Contaminant	MinRDL	Lowest Level Detected	Range of Detections	Units	Date of Lowest Sample	Violation Y/N	Sources of Contamination			
Susquehanna Plant Chlorine	0.20	0.44	0.44– 2.19	ppm	02/29/20	N	Water additive used to control microbes.			
Conestoga Plant Chlorine	0.20	0.53	0.53 - 1.44	ppm	01/29/20	N	Water additive used to control microbes.			

DETECTED SAMPLE RESULTS: CONESTOGA WATER PLANT; ENTRY POINT 102

Chemical Contaminan	ts							
Contaminant	MCL in CCR Units	MCLG	Level Detected	Range of Detections	Units	Sample Date	Violation Y/N	Sources of Contamination
Fluoride	2*	2	0.60		ppm	2020	N	Water additive to promote strong teeth.
Nitrate	10	10	6.89	Four samples 5.30 – 6.89	ppm	2020	N	Runoff from fertilizer use.
Barium	2	2	0.053		ppm	2020	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposit
Chromium	100	100	2		ppb	2020	N	Discharge from steel and pulp mills; Erosion of natural deposits

^{*}EPA's MCL for fluoride is 4 ppm. However, Pennsylvania has set a lower MCL to better protect human health.

Turbidity	•										
Contaminant	MCL	MCLG	Level Detected	Sample Date	Violation Y/N	Source of Contamination					
Turbidity	TT=1 NTU for a single measurement	0	0.03 NTU	07/23/20	N	Soil runoff.					
	TT= at least 95% of monthly samples<0.15		≤0.15 NTU 100% of the time	Jan - Dec 2020	Z						

Total Organic Carbon (TOC)										
Contaminant	Range of % Removal Required	Range of percent removal achieved	Number of quarters out of compliance	Violation Y/N	Sources of Contamination					
TOC	0% – 30%	-4%* - 51%	0	N	Naturally present in environment.					

^{*} The sample in July was out of range most likely due to a testing error, but the sample still met compliance by the running annual average being 1.0 or more and performance ratio is 1.0 or more.

DETECTED SAMPLE RESULTS: DISTRIBUTION SYSTEM

Distribution D	Distribution Disinfectant Residual										
Contaminant	MRDL	Highest Average Result	Range of Monthly Avg Results	Units	Month w/ Highest Avg. Result	Violatio n Y/N	Sources of Contamination				
Chlorine	4.0	0.84	0.68-0.84	ppm	September 2020	Z	Water additive used to control microbes.				

Disinfection Bypr	Disinfection Byproducts										
Contaminant	MCL in CCR Units	MCLG	Highest LRAA	Range of Detections	Units	Sample Date	Violation Y/N	Sources of Contamination			
Haloacetic Acids	60	n/a	37	11.7-71.4	ppb	2020	N	By-product of disinfection			
Trihalomethanes	80	n/a	57.8	16-141	ppb	2020	N	By-product of disinfection			

^{*}Violation of MCL is based on Running Annual Average

Lead and Cop	Lead and Copper											
Contaminant	Action Level (AL)	MCLG	90 th Percentile Value	Units	# of Sites Above AL of Total Sites	Sample Date	Violation Y/N	Sources of Contamination				
Lead	15	0	5.7	ppb	0 of 50	2019	N	Corrosion of home plumbing.				
Copper	1.3	1.3	0.16	ppm	0 of 50	2019	N	Corrosion of home plumbing				

DETECTED SAMPLE RESULTS: DISTRIBUTION SYSTEM CONTINUED

Microbial (related to	o Assessments/Correct	tive Actions	s regarding TC posi	itive result	s)
Contaminants	тт	MCLG	Assessments/ Corrective Actions	Violation Y/N	Sources of Contamination
Total Coliform Bacteria	Any system that has failed to complete all the required assessments or correct all identified sanitary defects, is in violation of the treatment technique requirement	N/A	0		Naturally present in the environment.
Microbial (related to	o E. coli)				
Contaminants	MCL	MCLG	Positive Sample(s)	Violation Y/N	Sources of Contamination
E. coli	Routine and repeat samples are total coliform-positive and either is <i>E. coli</i> -positive or system fails to take repeat samples following <i>E. coli</i> -positive routine sample or system fails to analyze total coliform-positive repeat sample for <i>E. coli</i> .	0	0	N	Human and animal fecal waste.
Contaminants	тт	MCLG	Assessments/ Corrective Actions	Violation Y/N	Sources of Contamination
E. coli	Any system that has failed to complete all the required assessments or correct all identified sanitary defects, is in violation of the treatment technique requirement.	N/A	0	N	Human and animal fecal waste.

Unregulated Contaminants are those for which EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulation is warranted. In 2020 City of Lancaster participated in the fourth round of the Unregulated Contaminant Monitoring Rule (UCMR 4). For a copy of the results please call the city of Lancaster Water Lab at (717) 291-4818.

TABLE OF UNREGULATED C	TABLE OF UNREGULATED CONTAMINANTS: Susquehanna and Conestoga Treatment Plants and Raw Water										
Contaminant	Units	Average Level	Low Range	High Range							
Susquehanna Plant Manganese	ppb	14.6	7.8	21.4							
Conestoga Plant Manganese	ppb	7.4	5.4	9.3							
Susquehanna Raw* Total Organic Carbon	ppm	3.41	3.17	3.65							
Conestoga Raw* Total Organic Carbon	ppm	5.06	4.53	5.59							
Susquehanna Raw* Bromide	ppb	16	13	19							
Conestoga Raw* Bromide	ppb	23	20	25							

^{*} Total Organic Carbon and Bromide were tested on the Raw/untreated water only. They were tested because they are precursors for Haloacetic Acids.

TABLE OF UNREGULATED CONTAMINANTS: Distribution				
Contaminant	Units	Average Level	Low Range	High Range
DiChloroAcetic Acid	ppb	8.9	7.1	19.6
TrichloroAcetic Acid	ppb	9.9	7.1	14.5
BromoChloroAcetic Acid	ppb	2.3	1.9	2.9
BromoDiChloroAcetic Acid	ppb	3.4	2.4	4.6
ChloroDiBromoAcetic Acid	ppb	0.5	0.4	0.7
DiBromoAcetic Acid	ppb	0.3	0.3	0.3
MonoChloroAcetic Acid	ppb	2.3	2.3	2.3

VIOLATIONS:

No Violation

EDUCATIONAL INFORMATION:

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater run-off, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products
 of industrial processes and petroleum production, and can also come from gas stations, urban stormwater
 runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA and DEP prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA and DEP regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

CRYPTOSPRODIUM MONITORING:

Our system preformed Cryptosporidium monitoring for both sources of our drinking water, Conestoga River and Susquehanna River. Cryptosporidium is a microbial pathogen found in source water throughout the US.

The monitoring took place form April 2015 to March 2017. Results indicated that Cryptosporidium was present in both sources of water. This was only for our source water and not our finished water. Our water plants do everything to try to ensure NO Cryptosporidium is in our finished water. Our filtration for both plants is Ultrafiltration Membrane technology. This type of filtration can filter out particles and microorganisms much smaller than conventional filtration. We also use Log Inactivation monitoring to ensure proper disinfection. Even though we cannot guarantee 100 percent removal and disinfection of Cryptosporidium, we believe there is no reason to be alarmed about the results of the Cryptosporidium monitoring of our source water.

INFORMATION ABOUT LEAD:

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Lancaster, Bureau of Water is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. Lead was not detected in City drinking water when it leaves our treatment plants and underground pipes. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead. For information about lead, go to the city web site: http://www.cityoflancasterpa.com/information-about-lead-drinking-water. If you have questions about City drinking water, contact the water quality lab at 717-291-4818.

OTHER INFORMATION:

About Nitrate: Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask for advice from your health care provider.