

Community engagement, youth engagement, and recruitment continued to be priorities for the Bureau of Police in 2021. With the help of community organizations, neighborhood groups, and schools our officers were involved in over 150 community events in every corner of the City of Lancaster.

<h1>64,696</h1> <p><i>Calls for Service</i></p>		<h1>7</h1> <p><i>Complaints leading to Discipline</i></p>	<h1>530</h1> <p><i>Youth involved in PAL</i></p>
<h1>18</h1> <p><i>Youth Engagement Events</i></p>	<h1>10</h1> <p><i>Neighborhood Events</i></p>	<h1>127</h1> <p><i>SDOL Education Events</i></p>	<h1>9</h1> <p><i>Recruitment Events</i></p>

## A NOTE FROM CHIEF BEY

The mission of the Lancaster City Bureau of Police is to be a professionally responsive and innovative police agency committed to providing outstanding service and protecting our community.

To accomplish our mission, we embrace a community-engagement, data-driven policing strategy that emphasizes our core values of Service, Integrity, Honor, Courage, Commitment and Duty. We hold ourselves accountable; to each other and to our community. Every member of this Bureau, uniformed and non-uniformed, is judged on what their contribution is to our core mission. We are committed to being an open, accountable, accessible police department responsive to community concerns.

Public safety is attained as the result of a mutually respectful partnership between the community and the police. We must partner to create communities capable of sustaining civic life. We have a mutual obligation to do our respective parts. The Lancaster City Bureau of Police will use every tool at its disposal to create safe places. Our success as a Police Agency is predicated on providing outstanding service and establishing a robust community dialogue. These are essential elements of our public safety partnership.

**JOHN T. BEY**  
Chief of Police

## KEY ACCOMPLISHMENTS

- Established the Office of Community Engagement, which is staffed by 16 uniformed officers and 2 non-uniformed personnel.
- Re-established the Bike Patrol Unit based on community feedback.
- Initiated the agency accreditation process, which will build a solid foundation for further progress.
- Began reviewing and rewriting our Policy Manual with the help of external experts.
- Hired an external consultant to conduct an analysis of internal affairs and civilian complaint processes.
- Revised the recruitment process, including establishing an applicant Oral Board process.
- Hired a second Social Worker to better serve our community.
- Increased quantity and quality of community engagement initiatives.



## CONTACT US

**IN CASE OF EMERGENCY – CALL 911**

Non-Emergency Dispatch – (717) 664-1180

Administrative Office – (717) 735-3300

Submit a tip online at [LancasterPolice.com](http://LancasterPolice.com)

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