

Notice

Public Input Hearings Regarding the Proposed Rate Change of the City of Lancaster-Bureau of Water (Docket No. R-2025-3057237)

The Pennsylvania Public Utility Commission (PUC) invites you to attend two in-person and two telephonic public input hearings to gather information from ratepayers who are located outside of the City regarding the proposed water rate increase filed by the City of Lancaster - Bureau of Water.

The PUC is the state agency that is investigating the proposed rate changes to monthly water bills for customers who are located outside of the City and will make the final determination as to what change, if any, is just and reasonable.

The first day of Public Input Hearings will be held in-person at 1:00 p.m. and 6:00 p.m. on Monday, December 15, 2025 at the following location:

Manheim Township Municipal Office
Public Meeting Room
1840 Municipal Drive
Lancaster, PA 17601

The second day of Public Input Hearings will be held telephonically at 1:00 p.m. and 6:00 p.m. on Tuesday, December 16, 2025, using the following dial-in information:

Toll-Free Telephone Number: 866-759-6860
PIN Number: 71568747

1. Dial the toll-free conference number above.
2. Enter the PIN number when instructed.
3. Speak your name into the phone when prompted, and press #.
4. You will then be connected to the hearing.

If you wish to testify at the hearing, pre-registration is not required, but to ensure that you get your chance to contribute, please make efforts to pre-register by either email or by phone before **4:00 p.m. on Friday, December 12, 2025.**

- **To pre-register:** Please call the PUC Judge's Legal Assistant, Christina Biggica, at 717-783-5453 or by email at cbiggica@pa.gov, and provide the following information: (1) your first and last name, (2) the phone number you will be using to call into the public input hearing, (3) a phone number where you can be reached prior to the hearing if we need to contact you, and (4) your email address, if you have one.
- **Hearing Exhibits:** If you have any hearing exhibits to which you will refer during the hearing, please email them to the PUC Judge's Legal Assistant, at cbiggica@pa.gov. The

PUC Judge will forward your exhibits to all the parties. Exhibits must be received by the Legal Assistant by **Wednesday, December 10, 2025**.

If you need assistance, need other accommodations, or have questions about the public input hearings or the case, please do not hesitate to call the Office of Consumer Advocate (OCA) at 1-800-684-6560 or e-mail the OCA at consumer@paoca.org. Small Business owners can contact the Pennsylvania Office of Small Business Advocate (OSBA) at (717) 783-2525 or e-mail at OSBA@pa.gov.